Our experience

Plant information is inconsistent or incomplete, paper-based and/or scattered over file servers or public folders, resulting in high efforts to manage the documentation

reduce variable costs

Compliance issues due to lack of security and long-term storage of maintenance documentation and lack of traceability and auditability of maintenance work

reduce variable costs

Long downtimes and outages due to missing or inconsistent information and inefficient collaboration in asset-related projects

optimize fixed asset utilization

Shows that asset documentation is often incomplete or inconsistent and not in sync with the leading EAM application

Complex document handover processes between involved departments and external parties (e.g., contractors and suppliers)

reduce variable costs

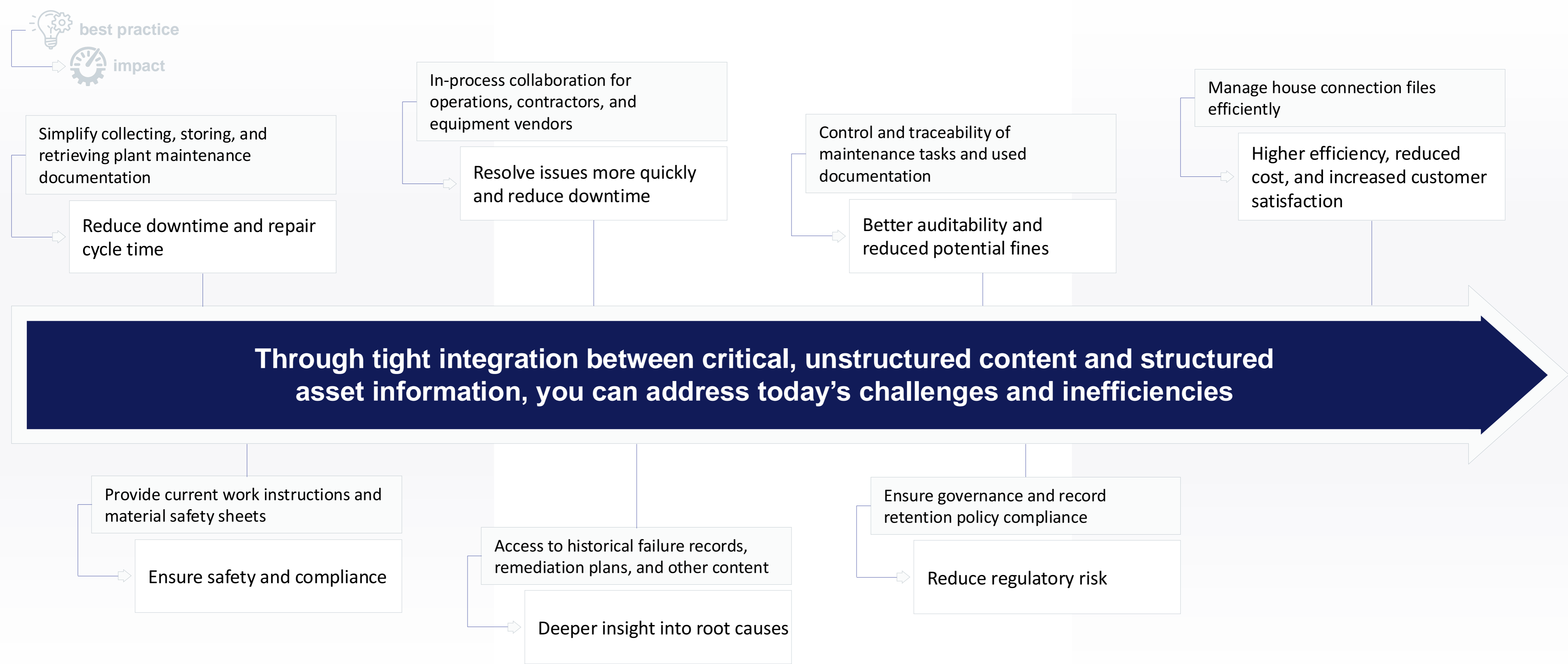Decreased safety due to outdated or inaccessible work procedure or material safety documentation

reduce variable costs

Low customer satisfaction due to more and longer downtimes and poor insight into resolution expectations

increase market share

opentext™

Our solution

best practice

impact

In-process collaboration for operations, contractors, and equipment vendors

Manage house connection files efficiently

Simplify collecting, storing, and retrieving plant maintenance documentation

Control and traceability of maintenance tasks and used documentation

Higher efficiency, reduced cost, and increased customer satisfaction

Resolve issues more quickly and reduce downtime

Reduce downtime and repair cycle time

Better auditability and reduced potential fines

Through tight integration between critical, unstructured content and structured asset information, you can address today's challenges and inefficiencies

Provide current work instructions and material safety sheets

Ensure governance and record retention policy compliance

Access to historical failure records, remediation plans, and other content

Ensure safety and compliance

Reduce regulatory risk

Deeper insight into root causes

opentext™

Your gain

Increase asset performance

Minimize regulatory risk

Increase efficiency and productivity

Reduce maintenance costs (OPEX)

Increase safety

Reduce asset downtime

Increase customer satisfaction

Increase market share